

Space Business Centres has selected Centrix to supply and manage all communications to its units. Centrix recognise the importance of modern communications technology as part of the day to day running of your business. Their service and call charges are flexible and competitively priced.

Centrix supply the latest Avaya telecommunications equipment capable of providing all of the features a business has come to expect from a leading telecommunications product.

Each Space Business Centre has a managed telecommunications system specifically designed to suit the requirements of our tenants. Centrix service offers you total flexibility, state-of-the-art IP telephones and high speed internet connections.

Space Business Centre units are all pre-cabled to a single point at the front of each unit for all services.

Centrix services include:

- No installation or set-up costs for both telecoms and internet
- No long term contract

Call rates

- Centrix provides a highly competitive call tariff offering discounts across all key destinations.

Voicemail

- Avaya Voicemail included as standard with your telephone handset
- Dial in to retrieve your messages from anywhere in the world
- Message alerts to external numbers (extra charges may apply)

Internet provision

- Centrix offers a fast, reliable, permanent connection to the World Wide Web
- No long term contracts
- Dedicated firewall protection at no extra charge

Monthly billing – no annual contracts

- All services available on a monthly basis
- Flex up and down as you need to
- Simply complete the Direct Debit mandate and services order form. Payment is by Direct Debit only.

Call costs

All prices shown are pence per minute

Destination	BT	SBC
Local	9p	5p
UK	9p	5p
O2	13p	12p
Orange	13p	12p
T Mobile	13p	12p
Vodafone	13p	12p
Call set up charge	10p	5p
Calls rounded to nearest minute	Yes	Yes

	BT	SBC		BT	SBC
Australia	75p	10p	Japan	75p	20p
Austria	45p	10p	Luxembourg	45p	10p
Belgium	45p	5p	Netherlands	45p	5p
Canada	40p	10p	New Zealand	75p	10p
Denmark	45p	5p	Norway	45p	10p
Finland	45p	10p	Poland	55p	20p
France	45p	5p	Portugal	45p	10p
Germany	45p	5p	Singapore	75p	20p
Greece	45p	10p	Spain	45p	5p
Hong Kong	75p	15p	Sweden	45p	10p
Hungary	55p	20p	Switzerland	45p	10p
India	90p	40p	Turkey	90p	30p
Ireland	35p	5p	USA	40p	5p
Italy	45p	5p			

Information supplied by Centrix

The BT price is the BT base rate used as a reference point by all suppliers and can be found at www.bt.com/pricing

The cost of local and UK calls are discounted down from the BT rate

International destinations not shown are charged at the BT base rate

Prices correct at August 2011 and excludes VAT



Customer Order

Name of centre:	
Unit No.(s)	
Start Date	
Issue No.	
Comments	

Licensee	
Company Name	
Company Address	

TELEPHONE DETAILS

	Cost
Phone rental £15 per month	£
Analogue line £15 per month	£
Extra lines*/DDI numbers*/Mailboxes* as per price list	£
Public IP address*/Non geographic number* as per price list	£
*delete as appropriate	
Total Cost of Telephones	£

INTERNET ACCESS

Internet access is charged on a monthly usage and is a download limit based on the following bands:

Up to 3GB £15	3Gb to 5Gb £30	5Gb to 20Gb £40	20Gb+ £50
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PLEASE CIRCLE APPROPRIATE LEVEL REQUIRED

	Cost
Broadband download band	£
Telephone Total	£
Sub Total	£
+VAT @ 20%	£
Grand Total	£

The terms and conditions set out in the main unit licence apply to the services detailed within this agreement. One month's notice is required to terminate any services. The main direct debit used to collect the rent will also be valid for the collection of monies owed for this service.

Signed by Centre Manager:

Signed by you:

Name:

Name:

Title:

Title:

Date:

Date:

****PLEASE NOTE THAT OUR BROADBAND AND TELEPHONE SERVICE IS COVERED BY A FULL MAINTENANCE CONTRACT WITH CENTRIX (08701 454545) DURING THE OPERATIONAL HOURS OF 8.30AM TO 5.30PM MONDAY TO FRIDAY.**

IF ASSISTANCE IS REQUIRED OUTSIDE OF THESE HOURS THEN SPACE BUSINESS CENTRES WILL ENDEVAOUR TO ARRANGE A SWIFT RESPONSE, HOWEVER PLEASE BE AWARE THAT CHARGES WILL APPLY OUT OF HOURS AND RESOLUTION MAY ONLY OCCUR THE NEXT WORKING DAY**

Email to spacecomms@centrix-uk.com and jconstance@shw.co.uk